



# Feedback from Carers in Walsall

## Engagement Session: Wednesday 18 September 2024 – Primary Care Experiences and Carers Voice

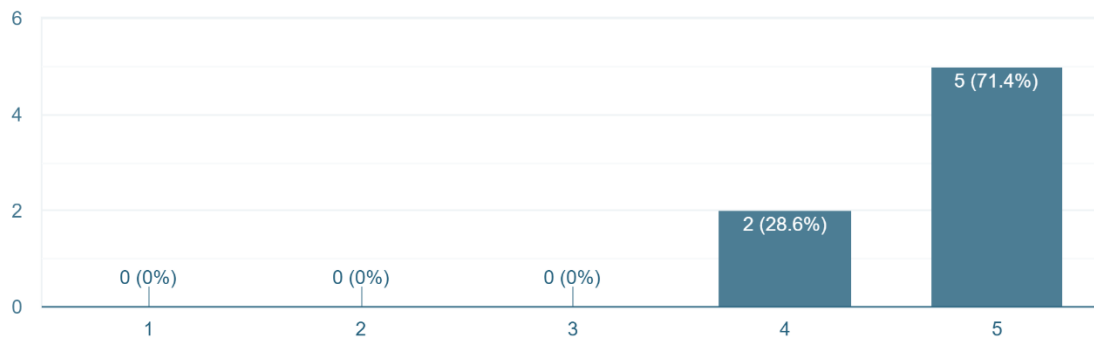
**Attendees:** 16 Carers for the morning session and 11 Carers in the afternoon session

All of the above are unpaid carers who supports someone who needs their support due to a disability, serious illness, frailty or addiction.

### Carers Feedback About the Event

1. How was your overall experience of today's focus group session?

7 responses



Please could you explain your answer above so we can learn more. Do let us know what the best part of today was and if there's anything we could do better for you in future.



*“Contributing to focus group and hearing other people's opinion.”*

*“Very enjoyable seeing some old faces again. Listening to other people's opinions.”*

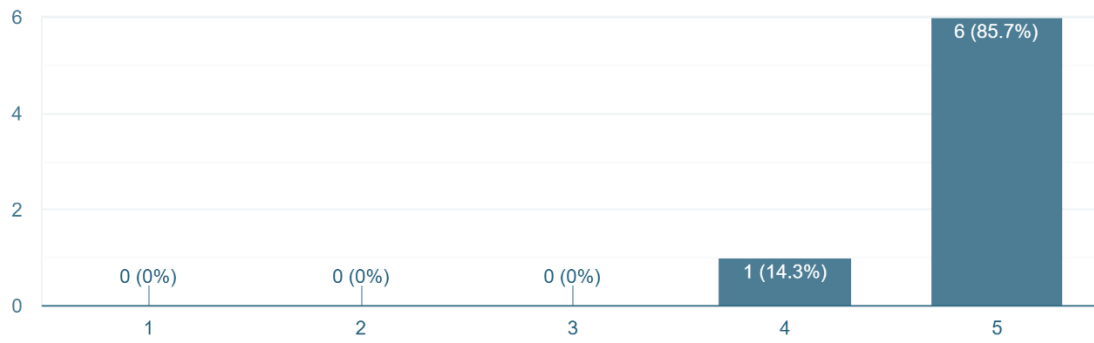
*“Enjoyable day. Be nice to know the outcome of today's impact.”*

*“Meeting new people in the same situation as me.”*



## 2. How well were you able to share your thoughts and participate today?

7 responses



Please can you explain your answer above so we can learn more. Please let us know if there's anything we could do to support you to participate more.



*"When doing the work your view point was listened to."*

*"Small friendly group lead in a supportive manner who kept us on track and made sure everyone had an opportunity to speak."*

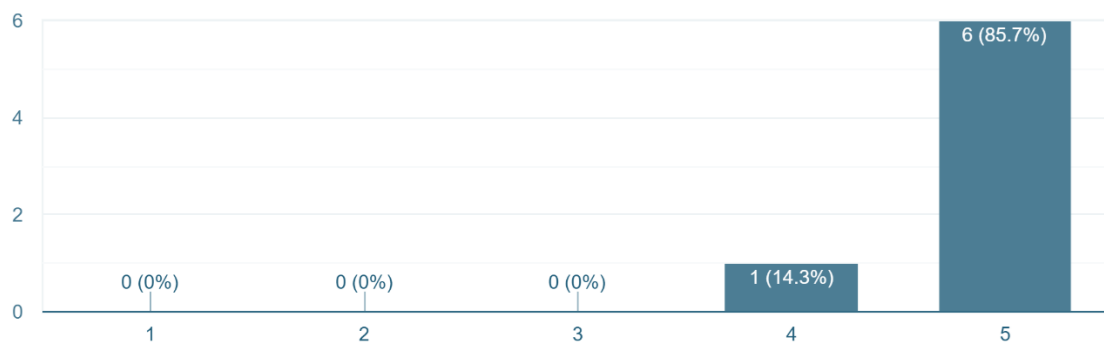
*"I felt relaxed and comfortable with the people around me."*

*"Good focus group but needs to rotate more."*



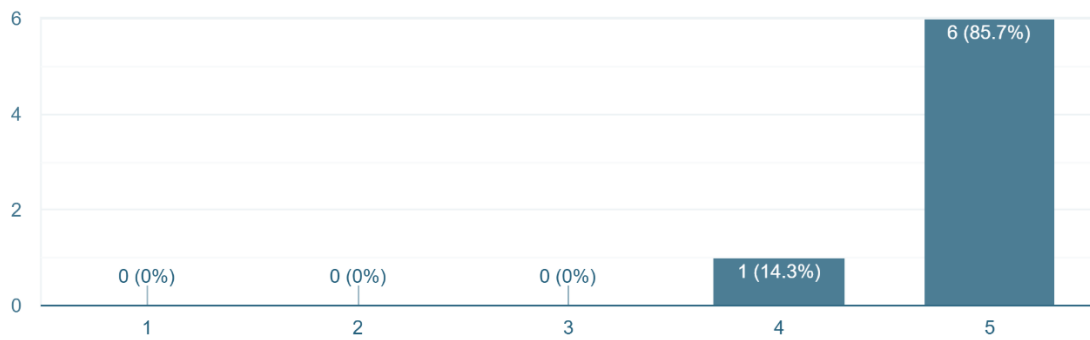
## 3. Did you feel respected and included?

7 responses



#### 4. Did you feel that the event allowed you the same opportunities as other attendees to contribute?

7 responses



What difference has taking part in this focus group made to you? For example, did you feel like you connected with other people, was it important to share your experience? Did you feel valued?



*"Hearing people with similar / same experiences."*

*"Feel like coming to the groups very enjoyable."*

*"Felt opinions were listen to, would be good to know if it's taken any further."*

*"Yes I felt it was part of the group."*

*"Given me more confidence to share my views. I feel I have a voice compared to how I felt previously."*

*"I have learned a lot."*

